

# **Bury College Strategies, Policy, and Procedures**

**Document Information** 

# **Privacy Policy**



## **Bury College Privacy Policy**

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## Notice about how we use your personal information

At Bury College, we take data protection seriously. We are the data controller of personal information held and processed by our students, staff and other individuals.

Our head office contact details are Bury College, Head Office, Woodbury Centre, Market Street, Bury, Manchester, BL9 0BG

Our Data Protection Officer is contactable via dpo@burycollege.ac.uk. If you have any questions about our Data Protection Policy or the ways in which we use your personal information, please contact them at the email provided.

This privacy notice has been prepared in accordance with the UK General Data Protection Regulation, (UK GDPR) and the Data Protection Act 2018. You can view the College's Data Protection Policy <u>here</u>.

## Changes to our privacy policy

We keep our privacy policy under regular review. Any material changes to our Privacy Policy will be updated on the College's website at the earliest opportunity. However, if you have any questions in relation to anything on this site, please contact our Data Protection Officer at dpo@burycollege.ac.uk.

## **Overview of Data Protection**

UK GDPR and The Data Protection Act 2018 governs how personal data should be processed by organisations and applies to anything we do with personal data, such as collecting, accessing, sharing, analysing, storing and archiving it etc. The College is a Data Controller which means the College is responsible for compliance with the Act.

There are six key principles of UK GDPR

- 1) Data is processed in a lawful, fair transparent manner
- 2) Collected for a specific purpose(s) and not used for a separate purpose(s)
- 3) Limited to what is necessary
- 4) Accurate and up to date
- 5) Stored for no longer than necessary
- 6) Stored in a secure manner that protects from unauthorised or unlawful processing and against accidental loss, destruction or damage

There are also eight key principles in the Data Protection Act:

- 7) Personal data shall be processed fairly and lawfully
- 8) It shall be obtained for specified purposes
- 9) Shall be adequate, relevant and not excessive
- 10) It shall be accurate and up-to-date
- 11) It shall not be kept longer than necessary
- 12) It shall be processed in accordance with the rights of the data subject
- 13) Measures shall be taken to protect processing, and to prevent loss and damage
- 14) It shall not be transferred outside the EEA (European Economic Area) unless there is an adequate level

#### of protection in that country

In additional, Bury College will be responsible for and aim to demonstrate compliance with this legislation in accordance with the accountability principle of UK GDPR

## For external visitors to the College (includes CCTV)

#### The information that you give us

When you visit one of our campuses you will be asked to provide your name, company and email address. A photo will also be taken to create a visitor ID badge which must be worn throughout your visit.

#### The uses made of your personal data

We will use this information for security and safeguarding purposes; to be able to identify and protect our students, staff and any visitors to our premises. The College also uses CCTV on its premises, and these are in place for the safety and security of our staff, students, visitors and property. Members of our Security Team may be wearing body-worn video equipment that will capture video images and audio of learners, staff, and members of the public. All recordings will be incident specific and will not indiscriminately record all security activity. The Security Team will, wherever possible, inform individuals that video recordings are being taken. Recordings will be held securely on a HDD within the device and retained in line with our data retention policy and Information Asset Register.

#### The legal basis on which we collect and use your personal information.

The reason for processing this information is for security and safeguarding purposes. The lawful basis we rely on to process your personal data is article 6(1)(f) of the UK GDPR, which allows us to process personal data when its necessary for the purposes of our legitimate interests. The lawful basis we rely on to process your photograph is Article 9(g) Reasons of Substantial Public Interests with a basis in law of Safeguarding children and individuals at rick

Further guidance on the College's use of CCTV can be found in the Closed Circuit Television & Other Surveillance Equipment Policy.

## For students, apprentices and applicants

#### The information that you give us

As part of your application or admission to the College we will collect personal details from you. This may include: name, address, date of birth, siblings, email address, first and second language, work assessment data, dates of attendance, exam/test results, previous or current education establishment, religion, ethnicity, health information, doctor's details, parental/carer information, sex-related information, genetic data and special needs details.

#### The uses made of your personal information

We will use your information to manage and administer your education. This will include putting together class lists, for sending event invitations, for communicating with you, for dealing with admissions, for putting together reports and registers, to check entrance exam results, to allocate you to the correct classes for assessments, to make arrangements for exams or visits, to inform you on overdue library resources or relevant library material needed for your education, to consider whether to offer places to students, to consider whether special provision or assistance is required for exams and visits and to be able to tell other colleges your attendance dates if you leave.

We may contact prospective students to send postal marketing materials highlighting the range of relevant

courses, qualifications and career options offered through the College. If you do not wish to receive such marketing materials, please contact us to opt out.

## The legal basis on which we collect and use your personal information.

Generally, the information is processed as part of our public task of providing education to you or activities relating to that education.

Where that information is special category personal information (e.g. medical information) we will process it because there is a substantial public interest to do so.

There may be some instances where we rely on consent, for example your marketing preferences and where this is the case we will request your explicit consent, and you will be able to withdraw this if you choose.

For more about lawful basis, you can visit the Information Commissioner's website:

#### <u>Lawful basis for processing | ICO</u>

#### How long we keep your personal information.

We keep your information according to the timeframes set out in the College's Retention and Disposal Policy. We will destroy all sensitive information within the timescales set out within this policy unless there is a legitimate purpose for us retaining it. We will keep some basic details for statistical, research and historical purposes in the public interest and to ensure we have an accurate record of your study and qualifications.

#### How we share your personal information.

We will also share your data with the Education and Skills Funding Agency which is an executive agency of the Department of Education. For information on how they manage your data please click the link below.

#### DfE Privacy Notice - GOV.UK (www.gov.uk)

We will also share your data with the Office for Students. The OfS is the regulator of the higher education sector in England and has certain statutory functions set out in the Higher Education and Research Act 2017.

#### Privacy notice - Office for Students

For some students we might also communicate with your current school or educational establishment and/or your parents/carers regarding your progress or welfare. If you have applied to the College, we might share the progress of your application with your current school or educational establishment. You have the right to object to this communication. For apprentices we might share information with your employer and for students undertaking work placements we will share information with the organisation where you will be working.

We may also share your personal information with third parties who provide services to the College, for example, The King's Trust, local education agencies, careers guidance services, validating award university partners and bodies but only if it is relevant and necessary for your education and/or support at the College. Where we share information with third-parties we will ensure there are adequate contractual arrangements are in place and that your data is secure.

#### How we transfer your personal information outside the UK.

There are very few instances where we transfer your information outside of the UK. Examples where this might happen include:

- Information about international students might be shared with the British Council and any body within the student's country of origin which is involved in their education

Privacy notices can be found on the Bury College website <u>DataProtection</u> (burycollege.ac.uk)

Where data is transferred outside of the UK, the College shall always provide an adequate level of protection for

the data processed, in accordance with the requirements of data protection laws.

## For staff and applicants.

We will hold and process any personal data, including sensitive (special category) personal data, relating to you in accordance with our legal obligations, in the manner set out in this Privacy Notice for Staff and in accordance with our Data Protection Policy. All staff should familiarise themselves with our Data Protection Policy (and all other subsidiary policies to it) and comply with them at all times. Neither this Privacy Notice for Staff nor those policies form a part of your contract of employment.

## Notice about how we use your personal information

We are the data controller of personal information about you. We are Bury College and our address is Woodbury Centre, Market Street, Bury Manchester, BL9 OBG.

If you have any questions about this policy or the ways in which we use your personal information, please contact our Data Protection Officer at dpo@burycollege.ac.uk

This privacy notice has been prepared in accordance with UK General Data Protection Regulation and the Data Protection Act 2018.

#### The Information you give us

We will collect personal information from you when you apply for a job with us. The College uses a third-party company to manage recruitment, and we will ensure there is a robust contract in place with this third-party to ensure your data is secure. The details we will collect will, or may include; name; address; phone number; email; date of birth; DofE number; NI number; current employment details including job title, start and end dates, current salary, notice period, reason for leaving; past employment details; education details; interests; whether you are related to any personnel of the College or Governing Body; references/referees; special arrangement details for interview; criminal record details; Disclosure Barring Service check, Including law enforcement checks under Part 3 of the Data Protection Act 2018; Prohibition from Management check; Prohibition from Teaching check; Check of Barred List/List 99; Pre-employment Health Questionnaire/Medical Report.

We will collect and process personal information from you when you are a new starter and become an employee of the College. This will, or may, include: name; marital status; previous surname(s); address; date of birth; occupation; type of employment; phone number; email addresses; NI number; start date; next of kin and contact details; bank details; pension details; statement about employment; student loan details; offer letters; employment terms and conditions; changes to your terms and conditions; certifications/qualifications, disciplinary, grievance, capability, job descriptions, sickness absences, maternity/paternity/adoption information; accidents and injuries at work; working time information; annual leave records; recruitment information; photo; payroll details; gender; flexible working; exit interviews; return to work notifications; parental leave request forms; appraisal/performance; bank account number; sort code; disqualification information; sickness absences; medical information; thumb print.

#### The uses made of your personal information

We will use your personal information set out above as follows:

- for the recruitment process and for carrying out pre-employment checks;
- for safeguarding students;
- for checking your identity and right to work in UK;
- for checking your qualifications;
- to keep an audit trail of the checks we have made and our relationship with you in case of employment claims;
- to set up payroll and pension and to reimburse expenses;
- for dealing with HMRC;
- for communicating with you, including sending you information about the College and things which might be of interest to you;
- to help us improve our services and to grow as a fair and responsive employer

• for carrying out our role as your employer or potential employer.

We treat your personal information with confidentiality and we do not use it for any other purposes.

#### The legal basis on which we collect and use your personal information

We collect and use your personal information on the basis that it is necessary for performing our employment contract with you, or it is necessary to take steps before entering into the contract with you. We also collect and use your personal information on the basis that we need to do so in order to comply with our legal obligations and to perform our duties as a public body.

Where we collect your special category personal information, we do this on the basis that it is necessary for the purposes of carrying out our obligations in the field of employment law. Special categories of personal data are personal data that reveal a person's racial or ethnic origin, political opinions, religions or philosophical beliefs, trade union membership, genetic data (i.e. information about their inherited or acquired genetic characteristics, information about their physical, physiological or behavioural characteristics (such as facial images and fingerprints), physical or mental health, sexual life or sexual orientation and criminal records).

#### How long we keep your personal information

We will not keep your personal information for longer than we need it for the purposes we have explained above. The retention periods for differing record types are outlined in our Retention and Disposal Policy.

When you are an employee, we will keep your personal information for as long as you work with us and then after you leave, we will keep your personal information for the time periods set out in our Retention and Disposal Policy.

#### How we share your personal information

We may share the personal information with third-party organisations to fulfil the obligations we have as an employer and to enable us to service the purposes outlined above. We will never share your information for any other purpose without your consent. Organisations we share your data with include

- The College uses a third-party organisation to manage the application process. There is a two-way sharing of data at the application, appointment and post-appointment stage.
- The College uses an outsourced Payroll Provider to manage the payroll services including monthly salary, national insurance contributions, pensions and expenses.
- The College may share your details with an external provider to survey your views on the College, your role, your well-being and your working environment. This is help us continually improve and grow as an employer. Any responses to a survey would remain anonymous, however.

#### How we transfer your personal information outside of Europe

We do not store or transfer your personal data outside of Europe.

#### Your rights over your personal information

You have a number of rights over your personal information, which are:

- the right to ask us what personal information about you we are holding and to have access to a copy of your personal information;
- the right to ask us to correct any errors in your personal information;
- the right, in certain circumstances, such as where our use of your personal information is based on your consent and we have no other legal basis to use your personal information, to ask us to delete your personal information;
- the right, in certain circumstances such as where we no longer need your personal information, to request that we restrict the use that we are making of your personal information;
- the right, in certain circumstances, to ask us to review and explain our legitimate interests to you; and
- the right, where our use of your personal information is carried out for the purposes of an agreement

with us and is carried out by automated means, to ask us to provide you with a copy of your personal information in a structured, commonly-used, machine-readable format.

#### Changes to our privacy policy

We keep our privacy policy under regular review. Any material changes we make to our privacy policy will be updated on the College's website here at the earliest opportunity. However, if you have any questions in relation to anything on this site, please contact our Data Protection Officer at dpo@burycollege.ac.uk.

## **For Governors**

#### Notice about how we use your personal information

We are the data controller of personal information about you. We are Bury College. Our address is: Woodbury Centre Market Street, Bury BL9 OBG

If you have any questions about this policy or the ways in which we use your personal information, please contact our Data Protection Officer at <a href="mailto:dpo@burycollege.ac.uk">dpo@burycollege.ac.uk</a> or call 0161 280 8280.

This privacy notice has been prepared in accordance with the UK General Data Protection Regulation and the Data Protection Act 2018.

This notice sets out how we use your personal information when you apply to become or are a Governor of the College, in particular:

- the information that you give us;
- the uses made of your personal information;
- the legal basis on which we collect and use your personal information;
- how long we keep your personal information:
- how we share your personal information;
- how we transfer your personal information outside of Europe; and
- your rights over your personal information.

#### The Information you give us

We will collect personal information from you when you apply for the role of governor with us. This will include your: [name; address; phone number; email; date of birth; NI number; current employment details including job title, all past employment details (via a C.V.); education details; interests; whether you are related to any personnel of the College or Governing Body; references; special arrangement details for interview (if any); Disclosure Barring Service check (including identification documents), Check of Barred (as a trustee or Company director) Lists (with the Charity Commission and Companies House).

We will collect personal information from you when you are a Governor of the College. This will be your: [name; marital status; address; date of birth; occupation / type of employment; phone number; email addresses; NI number; start date; bank details (for payment of expenses); qualifications / experience, Register of Interests, accidents and injuries at College; recruitment information; photo; gender; exit interview.

#### The uses made of your personal information

We will use your personal information set out above as follows:

- for the recruitment process and for carrying out pre-appointment checks;
- for safeguarding students;
- for checking your identity and right to work in UK;
- to keep an audit trail of the checks we have made and our relationship with you
- to reimburse expenses;
- for communicating with you,

 for carrying out our role as the College of which you are a Governor, including sharing of data with funding bodies and regulatory bodies (including Department for Education, Office for Students, Ofsted), and maintaining public record documents where required to do so

If you are appointed as a governor, throughout your appointment we will generate records of your work with us including attendance, sickness, relevant ethnicity and health information.

We treat your personal information confidentially and we do not use it for any other purposes.

#### The legal basis on which we collect and use your personal information

We collect and use your personal information on the basis that it is necessary for your being a Governor at the College, or it is necessary to take steps before becoming a governor at the College. We also collect and use your personal information on the basis that we need to do so in order to comply with our legal and regulatory obligations. The legal bases upon which we process your personal information are either public task, contractual or legal responsibility.

Where we collect your special category **personal** information, we do this on the basis that it is necessary for the purposes of carrying out our obligations in the field of Equality and Diversity legislation and others (Education Act 1996, Equality Act 2010 and health and safety legislation). Special categories of personal data are personal data that reveal a person's racial or ethnic origin, political opinions, religions or philosophical beliefs, trade union membership, genetic data (i.e. information about their inherited or acquired genetic characteristics, information about their physical, physiological or behavioural characteristics (such as facial images and fingerprints), physical or mental health, sexuallife or sexual orientation and criminal records).

#### How long we keep your personal information

We will not keep your personal information for longer than we need it for the purposes wehave explained above.

When you apply for a role as a Governor with us, but your application is unsuccessful, we will keep your personal information for 6 months.

When you are a Governor, we will keep your personal information for as long as you hold that position and then after you leave, we will keep your personal information permanently for historical purposes (in line with the policy adopted for the retention of Corporation Papers which is currently 6 years).

#### How we share your personal information

We may share the personal information that you give us with the following organisations (or types of organisation) for the following purposes.

Organisation / type of organisation:

Government (and quasi government) bodies including: Department for Education; Ofsted;Office for Students, Charity Commission, Companies House, Disclosure and Barring Service

Purpose:

Regulation of the College's activities, meeting legal and / or regulatory obligations

#### How we transfer your personal information outside of Europe

We do not store or transfer your personal data outside of Europe.

## Your rights over your personal information

You have a number of rights over your personal information, which are:

the right to make a complaint to the Information Commissioner's Office (ICO) if you are unhappy about
the way your personal data is being used – please refer to the ICO's website for further information
about this (<a href="https://ico.org.uk/">https://ico.org.uk/</a>);

- the right to ask us what personal information about you we are holding and to haveaccess to a copy of your personal information;
- the right to ask us to correct any errors in your personal information;
- the right, in certain circumstances such as where our use of your personal information is based on your consent and we have no other legal basis to use yourpersonal information, to ask us to delete your personal information;
- the right, in certain circumstances such as where we no longer need your personalinformation, to request that we restrict the use that we are making of your personal information, or to delete it is no longer deemed necessary to keep for historical purposes;

#### Changes to our privacy policy

We keep our privacy policy under regular review. Any material changes we make to our privacy policy in the future will be updated on the College's website at the earliest opportunity. However, if you have any questions in relation to anything on this site, please contact our Data Protection Officer at dpo@burycollege.ac.uk.

## What are my individual rights?

Individuals have a number of rights in relation to their personal data. These rights might change depending on the lawful basis for processing your data, but they might include

- a right to find out details about data processing, if the College holds your information and what it is being used for. You have this right in all circumstances;
- a right of access, to a copy of the information comprising your personal data referred to as a Subject Access Request (SAR);
- a right to object to processing that is likely to cause or is causing you damage or distress;
- a right to prevent processing in certain circumstances (e.g. Direct marketing, accuracy of data contested);
- a right to object to decisions being taken by automated means;
- a right in certain circumstances to have personal data rectified, blocked, erased or destroyed;
- a right to data portability where possible to reuse your personal data on other IT systems

If you would like to raise a query or, request some action regarding one of your individual rights, please contact our data protection officer on <a href="mailto:dpo@burycollege.ac.uk">dpo@burycollege.ac.uk</a>. We will respond to your query within one month, and more quickly if possible.

The ICO's website provides further information on scope of these rights and how to exercise them https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/

### What can you expect from Bury College

We will:

- manage your request promptly. There is a requirement on Bury College to respond to requests within one calendar month and will ensure we meet this and where possible respond far sooner
- ensure our registration with the Information Commissioners Office is current and kept up to date;
- ensure any third parties who have access to or share our data follow the College's policies and procedures. Either we have either a Data Sharing Agreement or a Data Processing Agreement, which will allow third parties to act lawfully on the behalf of the College
- ensure all College employees involved in the collection and processing of personal data are aware of their responsibilities to provide adequate protection and safeguards against unlawful disclosure
- be helpful, honest, professional, courteous and consistent.
- provide the relevant information that you need.
- take ownership of your query.
- be realistic in what we say we can or can't do.

• treat your personal data as confidential; and keep it secure.

• listen to your comments and feedback on how we can make a better service.

Students: If you wish to exercise one of your rights in relation to your personal data, please

contact: dpo@burycollege.ac.uk

Please note if you are seeking access to our personal data (a Subject Access Request), we may require you to confirm your identity. Your request can be delivered to the college at Woodbury Centre, Bury College, Market Street, BL9 0BG or by emailing our data protection officer at dpo@burycollege.ac.uk.

#### How do I ask a question or report a breach?

The College is registered as a Data Controller with the Information Commissioner, The ICO is the UK's independent body set up to uphold information rights. The College's registration number is Z7594386.

If you would like to ask a question, make a complaint or raise query in relation to your individual rights you can contact our data protection officer by emailing <a href="mailto:dpo@burycollege.ac.uk">dpo@burycollege.ac.uk</a>

#### What can you complain about?

You can complain to Bury College, if you have been denied any of your rights under the Data Protection Act 2018 or if you believe Bury College:

- is not keeping your information secure;
- holds inaccurate information about you;
- has disclosed information about you;
- is keeping information about you for longer than is necessary; or
- has collected information for one reason and is using it for something else;

#### How to make a Complaint

You have the right to be confident that the College is handling your personal information responsibly and in line with good practice.

If you have a concern about the way, the College is handling your information you can raise this with our data protection office by emailing <a href="mailto:dpo@burycollege.ac.uk">dpo@burycollege.ac.uk</a>

You can make your complaint by letter, e-mail, or in person. Make it clear that you are making a complaint about a matter concerning data protection and provide full details of your complaint. Provide the College with your name and contact address (this can be a postal or email address). If possible, provide a telephone number (this is in case the College needs to contact you to help us to investigate your complaint).

## Send your complaint:

- by email to <a href="mailto:dpo@burycollege.ac.uk">dpo@burycollege.ac.uk</a>
- by letter to, Data Protection Officer, Bury College, Market Street, Bury, Manchester, BL9 0BG
- or ask a member of staff to help you.

## What will Happen Next?

Please see our procedure for dealing with data protection complaints or breaches for more information. <u>Click here.</u>

If you are not satisfied with the College's response to your complaint, you can contact the Information Commissioner's Office who will investigate your complaint. You can contact the Information Commissioner at:

The Information Commissioner

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone: 0303 123 1113